



Crown Law

Leading the way in advanced case management

Crown Law was the first legal practice in Australia to install one of the most advanced case management systems available today.

Lexis Visualfiles, developed in Britain, gives Crown Law the ability to manage all documents associated with legal files, including emails. It is integrated with the practice's document management system, including precedents, and will be used by all staff in Crown Law.

The program was successfully trialled in Crown Law over three months in 2004 and is now being progressively deployed throughout the rest of the practice.

With over 150 lawyers handling 7000 matters a year, Crown Law – a self-funded business unit of the Department of Justice and Attorney-General – has grown to be one of Queensland's largest law firms.

"Our primary aim in the decision to use Lexis Visualfiles was to improve the quality of our work and therefore the quality of service to our clients," Crown Law General Manager Paul Davey said.

"Our clients invariably need their legal matters dealt with promptly. By using Lexis Visualfiles, along with the other integrated systems at Crown Law, our lawyers have a

streamlined, tailor-made system to help them manage files and access relevant information quickly and easily." Mr Davey said.

Based on workflow, Lexis Visualfiles is able to manage the daily conduct of legal files by:

- 'Intelligent' capture and storage of data.
- Integrating document assembly and precedent libraries including emails.
- Interactive reporting capabilities.
- Offering a simple user interface for accessing all file-related information.

Following the success of Lexis Visualfiles in Crown Law, other Government bodies throughout Australia, including many state Legal Aid offices and WorkCover NSW, are presently considering implementing Lexis Visualfiles.

Crown Law, in conjunction with Lexis Visualfiles Australia, has gathered a taskforce of experienced Lexis Visualfiles



operators and instructors and are well placed to help guide Legal Aid offices and other agencies through the implementation process.

“It’s encouraging to work with an organisation like Crown Law that is constantly looking to improve the way they

work.” Lexis Visualfiles Australia Managing Director said.

“The systems being implemented at Crown Law are certainly enhancing the way legal services are provided. It’s mutually rewarding when you work with people who have a common vision,” he said.

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